

# LOEWE

## Returns form

### Exchanges

You may exchange the item purchased at LOEWE's Online Store within sixty (60) days at any of our Free Standing stores, except at Lease Department Stores, Outlets and Multibrand Stores. You will be requested to show the Delivery Note provided with the purchase or the official Invoice. The item must be in perfect conditions and with its original packaging and its corresponding accessories. Exchanges and Returns policy do not apply to any special pre-order collections or customized item.

### Returns

If you would like to return an item(s) purchased from the LOEWE Online Store, you may do so within fourteen (14) days of receipt of your purchase.

LOEWE will incur the shipping to our warehouse. All you have to do is contact the courier company to arrange collection.

Please use the return label included. The item(s) returned must be in perfect condition and must be sent together with their original packaging and corresponding accessories and a copy of this form must also be included.

| Reference number | Description | Date of purchase | Amount |
|------------------|-------------|------------------|--------|
|                  |             |                  |        |
|                  |             |                  |        |

### Reasons for your return:

- The item was bigger than I expected
- The item was smaller than I expected
- I expected a different colour
- I expected a different material
- I am not entirely satisfied with the product
- Other: \_\_\_\_\_